

Liscombe Lodge Safe Stay Information

We are pleased to welcome you back to Liscombe Lodge. We want to assure you that our number one priority is the health and safety of our guests and team.

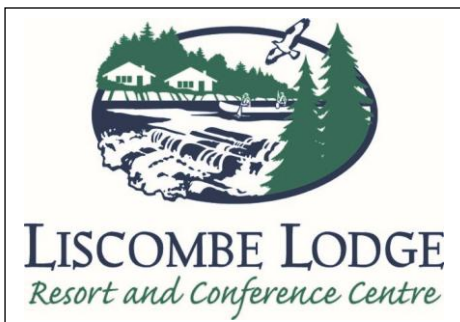
Please review information about some changes you can expect when you arrive and during your stay

General Property Information

- The property has been deep cleaned and sanitized. We are maintaining a schedule of multiple sanitation cleanings daily to ensure safe and comfortable environments for our guests and team.
- Hand sanitizer stations are located throughout the property, and we have added hand sanitizing wipes in each room for guests' personal use.
- Disposable masks are available upon request.
- The health of our team members is being carefully monitored

Arrival and Departures

- Arrivals will be spaced out to allow for individualized guest check-in. Check-in will be expedited to accommodate minimal contact, and the front desk team may be reached by phone at any time for additional assistance.
- Plexiglas has been installed at the front desk and spacing decals on the floor for social distancing.



Housekeeping

We want to provide you the highest level of service and attention, but we understand if you prefer to limit team members entering your room, therefore we are offering,

- Housekeeping Daily Drop Service: We will stock your room appropriately for the entire stay.
- Reduced paper such as, do not disturb signs and in room guest directories
- Remotes in sanitized bags

Restaurant and Bar

- To ensure a pleasant and safe dining experience, table spacing has been adjusted to allow for six feet between tables. Restaurant team members will be wearing masks for the safety and comfort of guests.
- While we are always diligent in maintaining health and sanitation codes, surfaces will be sanitized with increased regularity.
- In-Room Dining is also available

Marina

- Canoes, kayaks, bikes are sanitized after each use
- Tours on the pontoon boat are available for up to 4 people until further notice
- Equipment – tennis rackets & balls and fishing rods are sanitized after each use

Guest and staff safety is paramount

Increased frequency of disinfecting touch points is necessary

Physical distancing, 6 feet is key

Ongoing communication with guests and staff as new protocols emerge